

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
6 September 2022
Our ref: 8358510

Thank you for your request received on 8 August 2022, for the following information:

I write to you to request information under the freedom of information Act and relates to complaints about noise.

For each of the last three years (August 1st - July 31st), can you please advise of the following:

1) How many complaints has your council received from residents in residential properties about excessive noise emanating from their neighbours' property?

2) If held, what were the most common complaints? ie: Music? Loud voices? Dogs? Arguments? etc.

3) How did your council deal with the complaints? ie: How many prosecutions were there? How many warnings? How many ASBOs were issued? etc

We have processed this request under the Environmental Information Regulations 2004.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I write to you to request information under the freedom of information Act and relates to complaints about noise.

For each of the last three years (August 1st - July 31st), can you please advise of the following:

	1 Aug 2019 31 July 2020	1 Aug 2020 31 July 2021	1 Aug 2021 31 July 2022
1) How many complaints has your council received from residents in residential properties about excessive noise emanating from their neighbours' property?	See attached spreadsheet 19-20 Aug	See attached spreadsheet 20-21 Aug	See attached spreadsheet 21-22 Aug.csv
2) If held, what were the most common complaints? ie: Music? Loud voices? Dogs? Arguments? etc.	Not held		
3) How did your council deal with the complaints? ie: How many prosecutions were there? How many warnings? How many ASBOs were issued? etc	<p>See attached spreadsheets 19-20 Aug, 20-21 Aug, 21-22 Aug.csv</p> <p>CPN/ CPN Warnings – ASB report to Safer Communities Partnership Board has the last 5 years CPNW/CPN data within it. Item 10 refers. see link Agenda for Safer Communities Partnership Board on Friday 22nd July, 2022, 10.00 am Barnet Council (moderngov.co.uk)</p> <p>2 Abatement notices served</p> <p>0 Prosecutions</p>		

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for

direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.