

London Borough of Barnet  
2 Bristol Avenue,  
Colindale,  
London, NW9 4EW  
25 November 2022  
Our ref: 8641406

Thank you for your request received on 14 November 2022, for the following information:

**Since January 2010 how many people have been employed by Trading Standards annually?**

**Since January 2010 how many inspections have these employees made? Since Capita took over Trading Standards how much has Barnet Council paid for the service annually?**

**Since January 2010 how many prosecutions have been made by Trading Standards under Barnet then Capita annually?**

**Since January 2010 how many complaints has Trading Standards received annually?**

**Since January 2010 how many cautions has Trading Standards made annually?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

All information held

***Since January 2010 how many people have been employed by Trading Standards annually?***

Response: 6 x FTE annually

**Since January 2010 how many inspections have these employees made?**

	Inspections (including visits and other communications to/from traders and complainants)
2010	0
2011	0
2012	0
2013	0
2014	0
2015	4
2016	14
2017	393
2018	687
2019	695
2020	1209
2021	1382
2022	1089

**Since Capita took over Trading Standards how much has Barnet Council paid for the service annually?**

The Council reports on payments made under the Re Contract

Trading Standards service is provided by Regional Enterprise (Re). Re provides a managed service on the basis of an output associated with a contract for trading standards services that commenced on 1st October 2013. Further information about the contract is available on the council's website but does not breakdown to individual departments, only block sums are paid as required under the contract <https://open.barnet.gov.uk/dataset/e659v/regional-enterprise-ltd-re-contract>

Financial information about the spend for Regional Enterprise is available on the Council's website:

2022/2023

[\(Public Pack\)Agenda Document for Council, 01/03/2022 19:00 \(moderngov.co.uk\)](#)

You can read all the Council Committee reports on Re contract performance online here <https://barnet.moderngov.co.uk/ieListDocuments.aspx?CId=692&MId=11225>

This contract ends next September 2023. Planning, environmental health, trading standards, licensing, highways, estates, and procurement are all in the process of being returned to council supervision.

**Since January 2010 how many prosecutions have been made by Trading Standards under Barnet then Capita annually?**

One prosecution in each of the years 2013, 2016, 2018 and 2019. There is no information held for 2010, 2011 or 2012.

**Since January 2010 how many complaints has Trading Standards received annually?**

	Service Requests
2010	1532
2011	1673
2012	1596
2013	1883
2014	1498
2015	1422
2016	1235
2017	1278
2018	1411
2019	1345
2020	1493
2021	1565
2022	1261

***Since January 2010 how many cautions has Trading Standards made annually?***

No Simple Cautions have been issued in the periods specified

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.