

London Borough of Barnet
2 Bristol Avenue,
Colindale,
London, NW9 4EW
1 December 2022
Our ref: 8716093

Thank you for your request received on 29 November 2022, for the following information:

Under the Freedom of Information Act, I would like to request information on vehicle noise complaints, for the following dates: between 17 March and 1 June 2019, 17 March and 1 June 2020, 17 March and 1 June 2021, 17 March and 1 June 2022 and for the calendar years 2019, 2020, 2021 and 2022 (to date), with regard to the following specific data requests:

Total number of noise complaints relating to vehicle noise, received by the council

Total number of noise complaints relating to Heavy Goods Vehicles (HGVs >3.5t gvw) noise on and off the ERN (restricted roads) at night from 23:00 to 7:00

Total number of noise complaints relating to physical vibrations felt from the movement of HGVs (>3.5t gvw)

Total number of noise complaints relating to vans (Light Goods Vehicles (LGV) ≤ 3.5 t gvw) on and off the ERN (restricted roads) at night from 23:00 to 7:00

Total number of noise complaints relating to all other vehicles noise (motorbikes, cars, buses etc) on and off the ERN (restricted roads) at night from 23:00 to 7:00

Total number of complaints for HGVs (>3.5t gvw) using residential roads and/or roads off the principal highway network at all times during the day 7:00 to 23:00 and night from 23:00 to 7:00.

Total number of complaints for vans (LGVs ≤ 3.5 t gvw) using residential roads and/or roads off the principal highway network at all times during the day 7:00 to 23:00 and night from 23:00 to 7:00

We have processed this request under the Freedom of Information Act 2000.

Response

Nil

As the Statutory nuisance legislation prevents us dealing with noise from traffic as a nuisance

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.