

London Borough of Barnet
2 Bristol Avenue,
Colindale NW9 4EW
26 January 2023
Our ref: 8867839

Thank you for your request received on 25 December 2022, for the following information:

Please list how many times and the nature of all reports, complaints and requests relating to the total or partial blocking of pedestrian walkways in NW11 in the last 24 months.

Please list all actions relating to the above, including but not only responses, inspections, correspondence and any other action taken to resolve the situation.

Please list all unrelated inspections, patrols and internal reports relating to the total or partial blocking of pedestrian walkways in NW11.

We have processed this request under the Freedom of Information Act 2000.

Response

Please list how many times and the nature of all reports, complaints and requests relating to the total or partial blocking of pedestrian walkways in NW11 in the last 24 months.

Tarma Kier Joint Venture (TK) works – 4538 in the system with each case needing 10 minutes to find out if footway was closed = 752 hrs. This does not include permitted works from utilities of which approx. 25k annually are raised

Please list all actions relating to the above, including but not only responses, inspections, correspondence and any other action taken to resolve the situation.

As above, we would need to go through each case to check for responses, inspections, correspondence or other actions

Please list all unrelated inspections, patrols and internal reports relating to the total or partial blocking of pedestrian walkways in NW11.

As above, we would need to go through each work order to identify reports relating to footway closure or partial blocking of walkways.

S12 - Cost limit (Exceeds Appropriate Limit)

We are refusing your request under section 12 because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulation rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any format requested by the requester.

We have calculated that it will take approx 752 hours to comply with your request. Our calculation is as follows:

TK works – 4538 in the system with each case needing 10 minutes to find out if footway was closed

Advice and Assistance

Should you wish to obtain further information, you could reduce the time period from that originally stated or reduce the geographical area. You could break the search down by providing specific road names

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information

Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.