

London Borough of Barnet
2 Bristol Avenue, Colindale, NW9 4EW
9 February 2023
Our ref: 9110212

Thank you for your request received on 31 January 2023, for the following information:

Customer requesting a copy of the inspection report carried out on 11 January 2023

Please can I see a copy of the report for this inspection please. There are clear defects in the road and I'll happily take photos however please share the report.

This issue is still on-going since 16 Jan 2021 when I first reported it. The vibrations to my property on Mays Lane (opposite St. Catherines school. Next to the junction of Underhill) is getting worse and we can now hear the pipes shaking in our house. Having been in touch with Barnet Council who passed this problem on to TFL (in 2021) who then reported it to Metroline nothing has actually been done. This is causing extreme vibrations to properties on Mays Lane specifically the properties right next to the junction. Vibrations are felt through the house when buses/large vehicles travel in both directions. This is causing us issues going to sleep and is continuing to wake us up as soon as the buses start operating. Cracks are also appearing in our property wall. We've been in touch with Barnet Council and Highways Correspondence since June 2022 with videos, photos, and diagrams and still nothing has been done.

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

Customer requesting a copy of the inspection report carried out on 11 January 2023

Please can I see a copy of the report for this inspection please. There are clear defects in the road and I'll happily take photos however please share the report.

Please see the attached spreadsheet titled 4 Marston Court.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.