

London Borough of Barnet
2 Bristol Avenue, Colindale, NW9 4EW
21 February 2023
Our ref: 9058818

Thank you for your request received on 24 January 2023, for the following information:

-) Number of potholes recorded in January each year since 2018.**
-) Average time (days/weeks/months) taken to repair each pothole each January since 2018.**
-) Number of potholes recorded as repaired in January each year since 2018.**
-) Compensation paid out for damage caused by potholes in January each year since 2018.**

-) Number of potholes recorded in February each year since 2018.**
-) Average time (days/weeks/months) taken to repair each pothole each February since 2018.**
-) Number of potholes recorded as repaired in February each year since 2018.**
-) Compensation paid out for damage caused by potholes in February each year since 2018.**

-) Number of potholes recorded each year since 2018.**
-) Average time (days/weeks/months) taken to repair each pothole each year since 2018.**
-) Number of potholes recorded as repaired each year since 2018.**
-) Compensation paid out for damage caused by potholes each year since 2018.**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

Number of potholes recorded in January each year since 2018.

- Jan 2018 - 328
- Jan 2019 - 331
- Jan 2020 - 440
- Jan 2021 - 271
- Jan 2022 - 272
- Jan 2023 – 880

Average time (days/weeks/months) taken to repair each pothole each January since 2018.

Data not recorded in this format, potholes are repaired under works order,

- Category 1 – 48 working hours
- Category 2 – 7 working days
- Category 3 – 28 working days

Number of potholes recorded as repaired in January each year since 2018.

As above

Compensation paid out for damage caused by potholes in January each year since 2018.

See last question

Number of potholes recorded in February each year since 2018.

- Feb 2018 – 274
- Feb 2019 – 409
- Feb 2020 – 285
- Feb 2021 – 426
- Feb 2022 – 317
- Feb 2023 – 323 to date

Average time (days/weeks/months) taken to repair each pothole each February since 2018.

Data not recorded in this format, potholes are repaired under works order,

- Category 1 – 48 working hours
- Category 2 – 7 working days
- Category 3 – 28 working days

Number of potholes recorded as repaired in February each year since 2018.

As above

Compensation paid out for damage caused by potholes in February each year since 2018.

See last question

Number of potholes recorded each year since 2018.

2018 – 3561

2019 – 2694

2020 – 2394

2021 – 3088

2022 – 2849

2023 – 1203 to date

Average time (days/weeks/months) taken to repair each pothole each year since 2018.

Data not recorded in this format, potholes are repaired under works order,

- Category 1 – 48 working hours
- Category 2 – 7 working days
- Category 3 – 28 working days

Number of potholes recorded as repaired each year since 2018.

As above

Compensation paid out for damage caused by potholes each year since 2018.

2018	Jan £604	Feb £3348
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2019	Jan £9329	Feb £111
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2020	Jan £8317	Feb £5388
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2021	Jan £4426	Feb £551
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2022	Jan £3419	Feb £1044
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2023	Jan £3357	Feb N/A
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Total

2018 £25,779

2019 £16,375

2020 £30,709

2021 £21,127

2022 £12,386

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.