

London Borough of Barnet,
2 Bristol Avenue, Colindale, NW9 4EW
14 April 2023
Our ref: 9560452

Thank you for your request received on 6 April 2023, for the following information:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- * Support and Maintenance- e.g. switches, router, software etc**
- * Managed- If this includes services than just LAN.**

1. Contract Type: Managed or Maintenance

2. Existing Supplier: Who is the current supplier?

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

5. Number of Sites: The number of sites, where equipment is supported by each contract.

6. Hardware Brand: What is the hardware brand of the LAN equipment?

7. Contract Description: Please provide me with a brief description of the overall contract.

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

9. Contract Expiry Date: When does the contract expire?

10. Contract Review Date: When will the organisation be planning to review the contract?

11. Responsible Officer: Contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house please include the following information:

- 1. Hardware Brand: What is the hardware brand of the LAN equipment?**
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**
- 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

If the contract is managed by a 3rd party e.g. Can you please provide me with

- 1. Existing Supplier: Who is the current supplier?**
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**
- 4. Contract Type: Managed, Maintenance, Installation, Software**
- 5. Hardware Brand: What is the hardware brand of the LAN equipment?**
- 6. Contract Description: Please provide me with a brief description of the overall contract.**
- 7. Contract Duration: What is the duration of the contract and can you please also include any extensions this may include.**
- 8. Contract Expiry Date: When does the contract expire?**
- 9. Contract Review Date: When will the organisation be planning to review the contract?**
- 10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

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This is all delivered as part of the outsourced contract by Capita they also cover the cost etc.

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.