

London Borough of Barnet,
2 Bristol Avenue,
Colindale, NW9 4EW
25 April 2023
Our ref: 9620408

Thank you for your request received on 18 April 2023, for the following information:

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- * Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.**
- * Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)**
- * Storage Area Network Maintenance/Support (EMC, NetApp etc)**

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

- 1. Contract Title: Please provide me with the contract title.**
- 2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)**
- 3. Existing/Current Supplier: Please provide me with the supplier name for each contract.**
- 4. Brand: Please state the brand of hardware or software**
- 5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.**
- 6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?**
- 7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)**
- 8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.**
- 9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**
- 10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.**
- 11. Number of Physical Server: Please can you provide me with the number of physical servers.**
- 12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers**
- 13. Brief Contract Description: I require a brief description of the service**

provided under this contract. Please do not just put maintenance. I need at least a sentence.

14.Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and responded with answers to your questions below.

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- 12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers***
- 13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.***
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All of the contracts connected to this FOI are managed by Capita as per the outsourcing agreement taken out in 2013.

This covers:

Server Hardware
Server Virtualization Licenses
Maintenance and Storage

Capita Contract (CSG)

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.