

London Borough of Barnet  
2 Bristol Avenue,  
Colindale NW9 4EW  
27 April 2023  
Our ref: 9513025

Thank you for your request received on 28 March 2023, for the following information:

**What percentage of internal reviews carried out in 1) the past six months, and, 2) in the past year have been partially or completely upheld?**

We have processed this request under the Freedom of Information Act 2000.

## Response

The council holds the information requested and the answers to your questions are below

***What percentage of internal reviews carried out in 1) the past six months, and, 2) in the past year have been partially or completely upheld?***

I can confirm that London Borough of Barnet holds the information you requested.

However, we believe that the exemptions detailed below apply to all of this information and this is withheld. Please see the Refusal Notice below.

What percentage of internal reviews carried out in

***1) the past six months, and,  
2) in the past year have been partially or completely upheld?***

Not upheld - recorded on the Council's database means that the Council's original decision was overturned on review.

Partially upheld - means a small element of the Council's response was not upheld.

Upheld - means the Council's original decision stands.

*Past 6 months 27.10.22 - 26.04.23 (date of request)*

1044 information requests in period

24 Internal review requests (2% of all information requests received) of which

7 (29.1%) not upheld

4 (16.7%) partly upheld  
12 (50%) upheld  
1 (4.2%) withdrawn

*Past 12 months 27.04.22 - 26.04.23 (date of request) =*  
1635 information requests in period

51 (3%) of which

18 (35.2%) not upheld,  
10 (19.6%) partly upheld and  
20 (39.2%) upheld  
3 (5.8%) withdrawn

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information

Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.