

London Borough of Barnet  
2 Bristol Avenue,  
Colindale,  
London, NW9 4EW  
20 February 2024  
Our ref: 11412392

Thank you for your request received on 9 February 2024, for the following information:

**Please can I make a request for information under FoI/EIR. I would like to know:**

**1) The number of noise complaints received by Barnet borough council in the years 2021/2022/2023/2024 (to date).**

**2) The number of complaints about anti-social behaviour in Barnet borough council in the above years.**

**3) The number of requests for mediation referrals for neighbourhood disputes in Barnet borough council for the above years.**

**If possible, please can you provide the data in an Excel spreadsheet.**

We have processed this request under the Environmental Information Regulations 2004.

### **Response**

***1) The number of noise complaints received by Barnet borough council in the years 2021/2022/2023/2024 (to date).***

Please find attached CSV files for each year requested which details the noise complaints for each year.

**2) The number of complaints about anti-social behaviour in Barnet borough council in the above years.**

We do not hold information regarding number of complaints.

The number of anti-social behaviour case we investigate is reported to annually to our:

- [Safer Communities Partnership Board](#)
- [Community Leadership and Libraries Committee](#)

**3) The number of requests for mediation referrals for neighbourhood disputes in Barnet borough council for the above years.**

This information is not available on our database, but some cases are referred to for mediation.

**Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

**Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

**Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information

Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.