

London Borough of Barnet,
2 Bristol Avenue,
Colindale, NW9 4EW
27 March 2024
Our ref: 11694430

Thank you for your request received on 29 February 2024, for the following information:

I am writing in respect of your current finance / ERP solution. Could you kindly help me out with the below information please?

- 1. What ERP (Enterprise Resource Management) or Finance system is currently used at LONDON BOROUGH OF BARNET COUNCIL?**
- 2. When does your contract expire?**
- 3. Do you have any planned upgrades of the software? If so, when?**
- 4. Are you planning to go to market for a replacement ERP/ Finance system? If so, when?**
- 5. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible**
- 6. What is the annual contract value of the software?**

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and it is attached/ the answers to your questions are below

I am writing in respect of your current finance / ERP solution. Could you kindly help me out with the below information please?

1. What ERP (Enterprise Resource Management) or Finance system is currently used at LONDON BOROUGH OF BARNET COUNCIL?

Integra we are shortly about to Go Live with Oracle ERP

2. When does your contract expire?

31st March 2024

Caring for people, our way ***3. Do you have any planned upgrades of the software? If so, when?***

N/A

4. Are you planning to go to market for a replacement ERP/ Finance system? If so, when?

We are currently in the process of implementing Oracle

5. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible

Capita is responsible for Integra

6. What is the annual contract value of the software?

Integra costs are included in Management fees paid to Capita.

Capita Contract (CSG)

<https://open.barnet.gov.uk/dataset/customer-and-support-group-csg-contract>

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information

Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.