

London Borough of Barnet,  
2 Bristol Avenue,  
Colindale NW9 4EW  
16 April 2024  
Our ref: 11800776

Thank you for your request received on 21 March 2024, for the following information:

**1. The number of data breach incidents the council has had between 2021/22, 2022/23 and 2023- date (March 2024)**

**1a) Of these, how many were cyber-incidents?**

**2. How much has the council paid out in compensation for Data Breach claims between 2021/22, 2022/23 and 2023-date (March 2024)?**

We have processed this request under the Freedom of Information Act 2000.

## Response

The council holds the information requested and the answers to your questions are below

**1. The number of data breach incidents the council has had between 2021/22, 2022/23 and 2023- date (March 2024)**

**1a) Of these, how many were cyber-incidents?**

Please see attached.

**2. How much has the council paid out in compensation for Data Breach claims between 2021/22, 2022/23 and 2023-date (March 2024)?**

2021/22	£3,000
2022/23	0
2023/24	0

## Further information

The council requires staff to report all actual or suspected breaches of data protection, including low risk incidents where there is a minimal likelihood of harm, or where there would be either no, or low, impact to data subjects. This comprehensive management means that the numbers of incidents may be higher when compared to

other organisations. It is not usually possible to directly compare breach statistics because each organisation records incidents differently.

Not all incidents are what is typically thought of a 'loss' or inappropriate disclosure of data. An incident may be inaccurate data, processing more data than needed, or insufficient privacy information given to individuals.

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.