

London Borough of Barnet  
2 Bristol Avenue,  
Colindale NW9 4EW  
22 April 2024  
Our ref: 11998236

Thank you for your request received on 21 April 2024, for the following information:

**Dear Barnet council,**

**Under the freedom of information act 2000, I am requesting the following information:**

- 1. The minimum, maximum and average rates paid to independent providers / home providers for the delivery of emergency accommodation in the borough?**
- 2. Who are the type of individuals/ families / groups that use your emergency housing services or that you provide accommodation to?**
- 3. What are your minimum property requirements needed to provide emergency accommodation services to the council?**
- 4. As a new service who do we contact about supporting the council with emergency housing in the borough?**
- 5. What type of emergency accommodation services are you looking for?**
- 6. Do we need to apply for a local authority contract in order to supply emergency accommodation services if so where do we apply?**
- 7. What are the contact details for the department that handles emergency accommodation?**
- 8. Who are the emergency accommodation commissioners?**
- 9. How many emergency accommodation companies are operating in the borough of Greenwich?**

**I look forward to a prompt response. My preferred response format is email.**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet as it is held by Barnet Homes.

Housing services (including homelessness, allocations, housing repairs and so forth) are provided by Barnet Homes who are an Arm's Length Management Organisation (ALMO) who manage the council's housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them. Their contact details are:

Email: [talk2us@barnethomes.org](mailto:talk2us@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water

Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.