

2 Bristol Avenue, Colindale, NW9 4EW

4 June 2024
Our ref: 12160772

Thank you for your request received on 3 May 2024, for the following information:

Does the council rely on externally commissioned services or employ in-house assessors for blue badge Independent Mobility Assessments?

If you use an externally commissioned service, could you provide the name of this service provider?

If the council internally employs in-house assessors, please specify the number of clinically trained assessors and administrative staff who work on blue badge applications.

Do you collaborate with local GP services or NHS trusts to conduct blue badge assessments?

How many of your applications are received through the .gov blue badge digital portal?

How many applications are received direct to the council outside of the .gov blue badge digital portal process?

Do members of the blue badge administration team fill out an application on either the .gov blue badge digital portal, or an internal form on behalf of an applicant that feels they are unable to do it themselves?

Do you use an internal digital case management system for blue badge applications? If so, what is the name of this system.

What is your current cost per assessment? (i.e. triage, telephone assessment & Independent Mobility Assessment)

We have processed this request under the Freedom of Information Act 2000.

Response

The council holds the information requested and the answers to your questions are below

Does the council rely on externally commissioned services or employ in-house assessors for blue badge Independent Mobility Assessments?

Yes

If you use an externally commissioned service, could you provide the name of this service provider?

Dependability

If the council internally employs in-house assessors, please specify the number of clinically trained assessors and administrative staff who work on blue badge applications.

N/A

Do you collaborate with local GP services or NHS trusts to conduct blue badge assessments?

No

How many of your applications are received through the .gov blue badge digital portal?

In the last year 8919

How many applications are received direct to the council outside of the .gov blue badge digital portal process?

In the last year 394

Do members of the blue badge administration team fill out an application on either the .gov blue badge digital portal, or an internal form on behalf of an applicant that feels they are unable to do it themselves?

Yes

Do you use an internal digital case management system for blue badge applications? If so, what is the name of this system.

No

What is your current cost per assessment? (i.e. triage, telephone assessment & Independent Mobility Assessment)

N/A

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.