

London Borough of Barnet,  
2 Bristol Avenue,  
Colindale NW9 4EW  
8 July 2024  
Our ref: 12450243

Thank you for your request received on 3 July 2024, for the following information:

**Please answer the below questions;**

**What policy documents are required for a company providing temporary accommodation to your council?**

**Are there any differences in requirements between homeless shelters and temporary accommodation?**

**What safety checks would need to be carried out in a HMO for it to be suitable for temporary accommodation?**

**How can a new temporary accommodation provider bring their services to the attention of your local council for consideration/selection?**

**What is the difference between temporary accommodation and social housing?**

**Are there any regulations or restrictions in place concerning temporary accommodation providers?**

**Please list and identify temporary accommodation providers currently used by your borough**

**Please attach a document identifying all the temporary accommodation providers**

**Is there a bidding application process for temporary accommodation providers? (Is there a tendering system or process?)**

**Does the tendering portal (or any other portal you may use) only apply to semi-independent properties or does it also apply to temporary accommodation ?**

Caring for people, our places and the planet

**Please list the names of any tendering portals ( or portals you may use) for a temporary housing provider to be able to register**

**Please provide either an email address or phone number to locate an officer who works in the procurement of temporary housing department**

**What mandatory documents and policies are required in order to be selected by your council?**

**Is there a minimum number of referrals that the local council and temporary accommodation providers have agreed upon in advance?**

**Is it necessary for temporary accommodation to be staffed 24 hours a day?**

**Do temporary accommodation providers have to provide care for vulnerable tenants (eg: homeless) and who would pay for these costs?**

**What are your methods on allocating and, procuring temporary accommodation? Can you confirm when these were last updated and if there are any plans to update this in the next 12 months.**

**Does LHA apply to those in temporary accommodation? If not, what is the housing rate and how is this calculated?**

**Do temporary accommodation properties have to be purchased in order to service the provision of being a temporary housing provider, or can they be leased to use from a rent2rent basis?**

**What type of people do temporary housing providers get to house?**

**Can the temporary housing provider choose/vet the occupiers that will live in the house?**

**Do you pay council pay temporary housing providers in arrears? (if so, how many months)**

**What is the maximum amount of time you typically take to settle an overdue invoice?**

We have processed this request under the Freedom of Information Act 2000.

## **Response**

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: [talk2us@barnethomes.org](mailto:talk2us@barnethomes.org)

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Please make your request directly to Barnet Homes.

### **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

### **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

### **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.

