

10 September 2024
Our ref: 12630100

Thank you for your request received on 26 July 2024, for the following information:

Please may we learn how many Public toilets there are in Barnet, including Parks.

Is it possible to learn the addresses please?

How much did Barnet spend on toilets

Are there any plans to create new toilets?

Are there any closed toilets that could be reinstated if funding was available?

How many of these toilets will be on or near to the proposed 17 mile LOOP just announced?

How is their Cleaning and Maintenance fulfilled?

What are the Cleaning and ongoing Maintenance costs for 2023 and 2022?

Names of suppliers and locations they each clean please.

Whose budget does this money come from?

Are all toilets closed at night? If not then which ones are?

Who does this? Who pays them?

We have processed this request under the Freedom of Information Act 2000.

Response

I am writing to inform you that we have searched our records and although we hold some of the information requested, some of the information you requested is not held by London Borough of Barnet.

We have provided answers to your request below.

Please may we learn how many Public toilets there are in Barnet, including Parks.
Is it possible to learn the addresses please?

A full list of Barnet's public toilets can be found here: [Public Toilets | Barnet Council](#)

How much did Barnet spend on toilets?

Information not held - public toilet maintenance and cleaning costs are covered by broader maintenance and cleaning contract. There is no specific cost for public toilets.

Are there any plans to create new toilets?

There are no plans to create new toilets. Within Barnet there is a community toilet scheme. [faq_community_toilet_scheme.pdf \(barnet.gov.uk\)](#)

Are there any closed toilets that could be reinstated if funding was available?

No.

How many of these toilets will be on or near to the proposed 17 mile LOOP just announced?

A full list of Barnet's public toilets can be found here: [Public Toilets | Barnet Council](#)

How is their Cleaning and Maintenance fulfilled?

Cleaning and maintenance of Barnet's public toilets is fulfilled by companies contracted by Barnet Council - please see the more detailed response below.

What are the Cleaning and ongoing Maintenance costs for 2023 and 2022?

Information not held - public toilet maintenance and cleaning costs are covered by broader maintenance and cleaning contract. There is no specific cost for public toilets.

Names of suppliers and locations they each clean please.

Norse Commercial Services Ltd clean toilets in the following locations: Burnt Oak, Chipping Barnet, Edgware, East Finchley, Finchley Church End, Golders Green, Hendon, North Finchley and Osidge Libraries. Norse Commercial Services Ltd also clean toilets within Barnet Parks.

The four libraries designated as Partnership Libraries (Childs Hill, New Barnet, South Friern and Mill Hill) are delivered by local charities and community groups and undertake their own arrangements for the cleaning of libraries including toilets where relevant.

Toilets in Colindale Library are cleaned by Barnet and Southgate College contractors as part of the annual service charge.

Whose budget does this money come from?

Cleaning costs come out of departmental budgets.

Are all toilets closed at night? If not then which ones are? Who does this? Who pays them?

The opening and closing of toilets is part of borough wide locking regime and cannot be broken down to just toilets. Library toilets are closed at the end of staffed opening hours. All the parks toilets are locked at night and this is undertaken as part of the parks locking regime delivered by Street Scene. The opening and closing of public toilets may be paid for by Barnet Council or the organisation who has contracted, or owns the service.

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.