

20 September 2024  
Our ref: 12895628

Thank you for your request received on 31 August 2024, for the following information:

Please see the remainder of information requested that was held with our Highways department.

### Questions

In your response, please can you tell me:

**4. What is the council's policy on handling Lime bike dumping (as opposed to general waste without a known original owner)?**

**NB: a Lime bike is amongst the items. The proliferation of Lime bike dumping was Question 6 at Barnet Question Time 22 July 2024. On 26 Aug 2024. This is an ongoing problem - I walked from a bus stop on Staples Corner to Brent Cross shopping centre and came across a minimum of at least 4 dumped Lime bikes along the way. Other councils are taking action on this e.g. Derby (<https://www.bbc.co.uk/news/articles/cgq27q4kk3lo.amp>) and Wandsworth (who first started to seize the bikes and has apparently now banned them in favour of arranging a formal docking system with a different operator: <https://www.bbc.co.uk/news/articles/c28808jirx1o>).**

We have processed this request under the Freedom of Information Act 2000.

### Response

The council holds the information requested and it is attached/ the answers to your questions are below

**4. What is the council's policy on handling Lime bike dumping (as opposed to general waste without a known original owner)?**

*We send report directly to lime and ask that they collect the bikes*

## **Further information**

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

## **Advice and Assistance : Direct Marketing**

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link [www.ico.org.uk](http://www.ico.org.uk)

**For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.**

## **Your rights**

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: [foi@barnet.gov.uk](mailto:foi@barnet.gov.uk). Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website [www.ico.org.uk](http://www.ico.org.uk)). There is no charge for making an appeal.