

18 November 2024
Our ref: 13393320

Thank you for your request received on 18 November 2024, for the following information:

3. The number of veterans that were on a social housing waiting list in your local authority,

4. in each month since the start of the financial year 2018/19;

5.

6.

7.

8. The average length of time spent by a veteran on a social housing waiting list in your

9. local authority, since the start of the financial year 2018/19;

10.

11.

12.

13. The longest time a veteran has spent on a social housing waiting list in your local authority

14. since the start of the financial year 2018/19;

15.

1.

2.

3. The number of complaints made by veterans in social housing about their social housing

4. provision to your local authority, in each month since the start of the financial year 2018/19;

5.

6.

7.

8. The number of veterans that contacted your local authority asking for financial support

9. of any kind in each month since the start of the financial year 2018/19.

10.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

3. The number of households in which a veteran is registered as living that have been at risk of homelessness

4. in your local authority, in each month since the start of the financial year

2018/19;

5.

6.

7.

8. The number of households in which a veteran is registered as living that have been at risk of homelessness

9. in your local authority due to a Section 21 notice, in each month since the start of the financial year 2018/19;

10.

11.

12.

13. The number of households in which a veteran is registered as living that are currently (as of November

14. 2024) at risk of homelessness in your local authority.

We have processed this request under the Freedom of Information Act 2000.

Response

I am writing to inform you that we have searched our records and the information you requested is not held by London Borough of Barnet.

Housing services (including homelessness, allocations, housing repairs, etc.) are provided by Barnet Homes, an Arm's Length Management Organisation (ALMO) responsible for managing housing stock and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them.

Their contact details are:

Email: talk2us@barnethomes.org

Post: The Data Controller

Barnet Homes

2 Bristol Avenue,

Colindale,

London NW9 4EW

Further information

If you are interested in the data that the council holds you may wish to visit Open Barnet, the council's data portal. This brings together all our published datasets and other information of interest on one searchable database for anyone, anywhere to access. <http://open.barnet.gov.uk/>

Advice and Assistance : Direct Marketing

If you are a company that intends to use the names and contact details of council officers (or other officers) provided in this response for direct marketing, you need to be registered with the Information Commissioner to process personal data for this purpose. You must also check that the individual (whom you wish to contact for direct marketing purposes) is not registered with one of the Preference Services to prevent Direct Marketing. If they are you must adhere to this preference.

You must also ensure you comply with the Privacy Electronic and Communications Regulations (PECR). For more information follow this Link www.ico.org.uk

For the avoidance of doubt the provision of council (and other) officer names and contact details under FOI does not give consent to receive direct marketing via any media and expressly does not constitute a 'soft opt-in' under PECR.

Your rights

If you are unhappy with the way your request for information has been handled, you can request a review within the next 40 working days by writing to the Information Management Team at: foi@barnet.gov.uk. Or by post to Records & Information Management Service, Assurance Group, London Borough of Barnet, 2 Bristol Avenue, Colindale, NW9 4EW

If, having exhausted our review procedure, you remain dissatisfied with the handling of your request or complaint, you will have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF (telephone: 0303 123 1113; website www.ico.org.uk). There is no charge for making an appeal.